

MAYFLOWER PRIMARY SCHOOL

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20 October 2022 Notification: 056/2022

Dear Parents/Guardians,

MIMS LOGIN TO SINGAPORE STUDENT LEARNING SPACE (SLS)

1 WHAT IS MOE IDENTITY MANAGEMENT SYSTEM (MIMS)

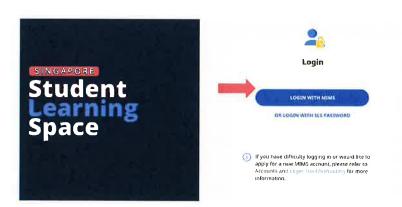
- a. Since April 2021, the MOE Identity Management System (MIMS) has replaced IAMS 2.0 as the system for managing user accounts of all staff and students in MOE.
- b. MIMS works as a digital identity for students across various MOE digital services.

2 IMPROVEMENT IN SLS LOGIN WITH MIMS

- a. Starting from 1 December 2022 (Release 18), SLS will be simplifying its login process by allowing users to login with MIMS.
- b. With this improvement, students will only need to remember a single username and password across various MOE applications e.g. Student iCON.

3 LOGIN TO SLS WITH MIMS

a. To login to SLS via MIMS, your child/ward will need to click on "LOGIN WITH MIMS" at the SLS login page (https://vle.learning.moe.edu.sg/login).



 After which, your child/ward will be directed to the MIMS login page. The MIMS username is the same as the Student iCON email address, ending with @students.edu.sg

4 Please refer to the table below if you require assistance.

Issue	Contact	Remarks
SLS login issues using MIMS/Student iCON Username and Password	Parents to contact child's form teacher via email only. * Please check teacher's email via school webpage * Requests will be fulfilled within 1-3 working days.	For MIMS/Student iCON Username or password reset requests please provide: • Child's full name • Form class
Technical issues (Not addressed on the SLS Login Troubleshooting page)	SLS Helpdesk Email: helpdesk@sls.ufinity.com Tel: 6702 6513 (Operating Hours) Mondays — Fridays: 4:00 pm — 9:00 pm (School Days) 9:00 am — 9:00 pm (School Holidays) Saturdays: 9:00 am — 3:00 pm *Closed on Sundays & Public Holidays When emailing the SLS Helpdesk, students should include their full name, name of school and form class.	Strictly for more complex issues on system performance. For account login issues, please ensure that email and security questions have been set for your child before contacting MOE SLS Helpdesk.

Thank you for supporting your child's learning at home!

Warmest regards,

Mr Mohd Shaifudin SH ICT

Mrs Winefrede Loo Vice-Principal